



*Health care providers can often face significant challenges transitioning from a paper-based system to electronic health records (EHRs).*

*At PA REACH-East, we understand these challenges, and are here to help.*

## ***Who is PA REACH-East? The Trusted Advisor in Health IT.***

- An independent, non-profit organization, providing technical assistance, guidance, and information on best practices to support and accelerate providers' efforts to become meaningful users of certified EHR technology
- Made up of a team of experienced local health information technology (HIT) professionals with intimate knowledge of the Pennsylvania medical community
- Offers health care providers a combination of national insight and local expertise on the impact of EHRs in medical practice
- Part of a national network of 60 regional extension centers with direct, rapid and reliable access to a pipeline of key information on health IT and meaningful EHR use
- PA REACH-East's activities are funded from the Office of the National Coordinator for Health Information Technology, however Quality Insights of Pennsylvania is our state's grant lead and will be working with a host of partners to implement and support this wide-scale effort

PA REACH-East is one of a select group of organizations throughout the U.S. designated as having the experience and capacity necessary to assist health care providers with the task of modernizing their practices with certified EHRs. We have been selected by the U.S. Department of Health and Human Services' (HHS) Office of the National Coordinator (ONC) for Health Information Technology to serve providers, with a focus on primary care providers, in Pennsylvania.

For providers who do not currently have an EHR system, PA REACH-East will help you choose and implement one in your office. For providers who already have a system, we can help eligible providers meet the criteria for incentive payments from Medicare or Medicaid for the meaningful use of EHRs.

### ***What Do We Offer? Provider support throughout the EHR Implementation Process.***

PA REACH-East is a support and resource center making the implementation or upgrade of EHRs easier for providers throughout the process. Ultimately, our aim is to help increase quality of care for patients, overall productivity, and improve the quality of work/life balance for you by helping providers achieve meaningful use of EHR systems. We will not leave your practice until EHR implementation is successful.

We offer participating practices a wide range of valuable services. Some of our core service areas include:

- EHR implementation and project management
- HIT education and training
- Vendor selection & financial consultation
- Practice/workflow redesign
- Privacy and security
- Partnering with state and national health information exchange (HIE)
- Ongoing technical assistance

### ***Why Participate? The Time is NOW!***

Our priority is helping providers understand and take advantage of the full benefits of EHRs. We provide scalable solutions that will enable providers to:

- Improve patient safety and quality of care while reducing costs associated with medical errors, duplicate tests, and administering paper records and claims
- Easily navigate the EHR vendor marketplace by having supported access to recommended certified systems
- Use EHRs in a meaningful way so that patient information is available when and where it is needed, and care is coordinated across provider teams
- Achieve EHR meaningful use objectives from the very beginning, maximizing incentives and minimizing financial and administrative burdens associated with implementing new electronic systems
- Prepare and position themselves for future pay for performance